



BUILDING A COMMUNITY FOR ALL



MOUNTAIN VIEW'S
MULTILINGUAL
ENGAGEMENT PROGRAM



It Started with Language Access (1998)



Multilingual Community Outreach Program (MCOP)

- Translation of City materials
- Interpretation services
- Connecting residents to City programs and services

FROM OUTREACH TO LEADERSHIP

Community for All

Spanish Language Leadership Academy

- First graduating class before the pandemic
- Residents learned how City government works
- Graduates became trusted community ambassadors





GROWING THE PROGRAM

Expanding Success

- Chinese Language Leadership Academy
- Multiple graduating classes
- Growing network of community ambassadors



Community Leadership in Action

Our Ambassadors Are...

- Leading Día de Muertos and Lunar New Year celebrations
- Serving on City boards, commissions, and advisory bodies
- Organizing neighborhoods
- Applying for Neighborhood Grant Program projects



IMPACT

From Translation...

➔ Outreach

To Leadership...

➔ Partnership



THANK YOU!

